

Dear MARIA JIMENA SOLEDAD CARMONA

You are receiving this email because we have been notified that your claim distribution **cannot be serviced through Coinbase.**

No action is required of you at this time. We will be in touch with you shortly on next steps to receive your distribution. Please be patient as we work with our Distribution Partners to determine next steps and actions that will be required of you.

If You Need Further Support

If you have any questions or need assistance with this process, we *strongly suggest* you refer to our [Distributions FAQ](#) and resources related to claim distributions before contacting support. We are currently receiving a large number of inquiries, and we appreciate your patience while we work through each creditor support inquiry.

The latest updates in our Chapter 11 cases are available on cases.stretto.com/celsius or through our X account (formerly Twitter) @CelsiusNetwork.

Stay Alert

Remain vigilant for phishing attempts. Celsius, the Official Committee of Unsecured Creditors, or their respective advisors will never contact you directly by phone, text message, or social media to request account or personal information absent an order or on-the-record instruction by the Court.

Stretto

IMPORTANT: We are unable to process your claim at Coinbase Inbox



Stretto Celsius Network 16 Feb
to me ▾

[Unsubscribe](#) ...

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Stretto

...



[Celsius] Alternate email is active now Inbox



Celsius 16 Feb
to me ▾



Your Distribution Email Address has been Activated

You requested to add an alternate email
jimena712@hotmail.com.

Your Distribution Email Address is now active. The Alternative Email will only be used for the purpose of matching your identity for Coinbase claim distributions. It will not impact your login credentials nor will it be used for communications.

If you did not make this request, please contact Customer Support.

Celsius Network LLC

50 Harrison St. Suite
209F
Hoboken, NJ 07030 USA

Celsius EU UAB

Gedimino pr. 20
Vilnius 01103, Lithuania

Celsius Network Limited (UK Tax Strategy)


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Celsius Lending LLC

50 Harrison St, Suite
209F,
Hoboken, NJ 07030 USA

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 Celsius Distribution 5 Mar
to me ▾   

Hello,


We are unable to amend (or remove) your alternative email address for security reasons as this was approved by you,


You will need to amend your email at Coinbase to jimena712@hotmail.com

[How to change your email address on Coinbase.](#)

On Tue, Feb 27 at 3:54 PM , MARIA JIMENA SOLEDAD <jimenacarmona712@gmail.com> wrote:

1. I added an alternative email by mistake. Could you please remove it?
2. Thank you

 Celsius Distribution 11 Mar
Hi, Were you able to amend your email address at Coinbase? Please let us know. 44485:3001053

 me 11 Mar
to Celsius ▾   

Hi ,
I opened an account at Coinbase using my alternative email.
It's everything updated now.

Thank you.

...

 Celsius Distribution 12 Mar
to me ▾   

Hello,

We appreciate your patience as we continue to work through individual creditor inquiries as quickly as possible. Coinbase is also actively working on the Celsius claims distributions and we are actively notifying them of open creditor inquiries.

Distributions made through Coinbase are still ongoing, please be patient as we work to distribute claims to hundreds of thousands of creditors around the world. In the meantime, please find more information below:

Once your personal details have been matched by Coinbase, claim distributions are automatically deposited into your account.

When your claim distribution is successful, you will receive a communication from Coinbase notifying you of a deposit into your Coinbase account. ~~You will also receive an email from Celo confirming the receipt of your claim.~~

Thank you for your inquiry Inbox



Celsius Distribution 21 Feb
to me ▾



Thank you for your request. We *strongly* suggest you refer to our [Distributions FAQ](#) if you have questions or need further assistance. We are currently receiving a large number of inquiries, and we appreciate your patience while we work through each creditor support inquiry.

Stay Alert

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Reminder: The Celsius mobile & web apps are shutting down

Celsius will wind-down its operations, including discontinuing the Celsius mobile and web apps. Beginning on, or around, February 28, 2024, the Celsius app will no longer be available on iOS or Android devices, nor on the web. Access to the Celsius platform and the records it contains will therefore only be available for a limited period of time.

The latest updates on our Chapter 11 cases are available on cases.stretto.com/celsius or through Celsius' X account (formerly Twitter) @CelsiusNetwork.

Stretto

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Celsius Distribution 19 Feb
to me ▾



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Stretto

↩ Reply

➦ Forward



Re: alternative email Inbox



Celsius Distribution 16 Feb
to me ▾



Hello,

Thank you for contacting Stretto support, we appreciate your patience as we continue to work through individual creditor inquiries as quickly as possible. Coinbase is also actively working on the Celsius claims distributions and we are actively notifying them of open creditor inquiries.

If your Coinbase account email is different from the email associated with your Celsius account, we recommend making this email address update in your Coinbase account. [How to change your email address on Coinbase.](#)

We suggest reviewing the [Coinbase Help Center for Celsius creditors](#) to help assist you with your Coinbase account information. If you need help creating an account, accessing your account, or other questions related to your Coinbase account, please contact Coinbase support.

Please note that neither Celsius nor Stretto will be able to resolve issues with your Coinbase account.

We strongly suggest you **continue to review the [Distributions FAQ](#)**, as we are making regular updates. You may be able to receive information more quickly than if you contact our support team due to the high volume of creditor inquiries.

Regards,
Stretto

↩ Reply

➦ Forward

